



HOMEGUARD SmartCam

User Guide

[BROWSER](#)

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1. Introduction

1.1 Product Overview

Thank you for choosing HOMEGUARD high definition Wireless IP Camera, the IP Camera combines a high definition digital video camera with network connectivity and a powerful web server to bring high definition video to your desktop from anywhere on your local network or over the Internet. It includes indoor HD PTZ camera, indoor HD cube camera, outdoor HD waterproof camera etc. It is very suitable for home and small business.

Product features:

- Support High profile H.264 encoding, 3 kinds of resolution video stream simultaneously, suitable for Local, Internet and Cross-platform view
- Support Flash Player to play video
- Support OCX plug-in to view video
- Support Wi-Fi protocol 802.11b/g/n
- Support WPS/QSS one key Wi-Fi configuration
- Support one touch Wi-Fi configuration on mobile phone before connect to the network
- Support max. 128G SD/TF card storage for the alarm video and pictures, timing snapshot and recording, support MP4 format
- Built-in web server, use one port to send all the data, users can facilitate network setting
- Support IE/Firefox/Chrome/Safari browser to view video and configure device
- Support P2P private network through transmission via HOMEGUARD cloud platform
- Provide IOS/Android mobile phone Apps
- Provide Windows/Mac OS PC client software

1.2 Product Information

Please check carefully if all listed items are included in the package, it includes 1 camera, 1 power adapter, 1 network cable, 1 CD, 1 Quick Start Guide, 1 installation bracket. If anything missing, please contact us in time.

The camera functions maybe different due to different product model, the main functions as below:

- **Main chip and sensor:** Due to main control chip and sensor is different, so the camera support different resolution: 720P, 1080P and above.
- **Power input port:** Check power supply if 5V or 12V. Plug right power supply, or it will damage the camera or cannot run. We suggest to use the default power adapter.
- **RJ45 Port:** Network port.
- **Wi-Fi function:** The device features Wi-Fi function, built-in Wi-Fi module and antenna. The Wi-Fi antenna includes built-in Wi-Fi antenna, integration antenna, separated antenna and so on. The separated antenna would be packed with the camera in the gift box, users should install it to camera before it works.
- **IR-CUT:** A filter switching device, from day and night to switch to a different filter, then forbid or allow the infrared light in, which make the picture more true.
- **Lens:** Due to focus length of lens is different, so vision angle of lens is different. Please twist the lens for best effect if the video is fuzzy. (each lens of camera is focused well before delivery, we advise not to adjust the lens)
- **PTZ:** Control PTZ remotely, view video from several vision angle. Some device have PTZ function and some device have not PTZ due to the product cover is different, and PTZ moving angle maybe different.
- **SD socket:** Some product use SD socket and some use MicroSD socket due to the products cover are different, Max support 128GB memory card.

- **MIC inside:** Can collect the sound from camera workplace.
- **Speaker inside:** can play sound from device start, talking and alarm.
- **Audio in port:** If the camera without MIC in it, you can connect extra MIC to collect sound.
- **Audio out port:** If the camera without speaker in it, you can connect extra sound systems.
- **Alarm in port:** Connect with switchable sensor, check sensor signal if high or low to judge if detect any event.
- **Alarm out Port:** Connect with external alarm device, control device alarm action when detect any event.
- **Reset button:** After the camera started, press and hold the reset button for at least 10 seconds, it restores default settings and reboot; press and hold the reset button for 3 seconds to set up the Wi-Fi by using WPS/QSS; press the reset button briefly, the Wi-Fi indicator will flashes for a few seconds while the camera was connecting with Wi-Fi connection, you can assess Wi-Fi signal intensity by the flash frequency, the faster flash, the stronger signal.
- **Wi-Fi indicator:** Blue LED for Wi-Fi indicator that be used to display Wi-Fi work state, such as off, slow flash, fast flash, steady work etc.
- **Work status indicator:** Red LED is operation indicator that displays the state of equipment, there are off, slow flash and flashlights flash, when someone access video, otherwise slow flash.
- **POE function:** The function that supply power to camera through network cable. But you need the camera with POE module. the device connect to POE switcher by a network cable and POE switcher supply power for device through the network cable.
- **PIR function:** If the device with PIR sensor, used for detect the human movement, it trigger alarm if detect any abnormal.

2. Device Connection

2.1 Connection Diagram

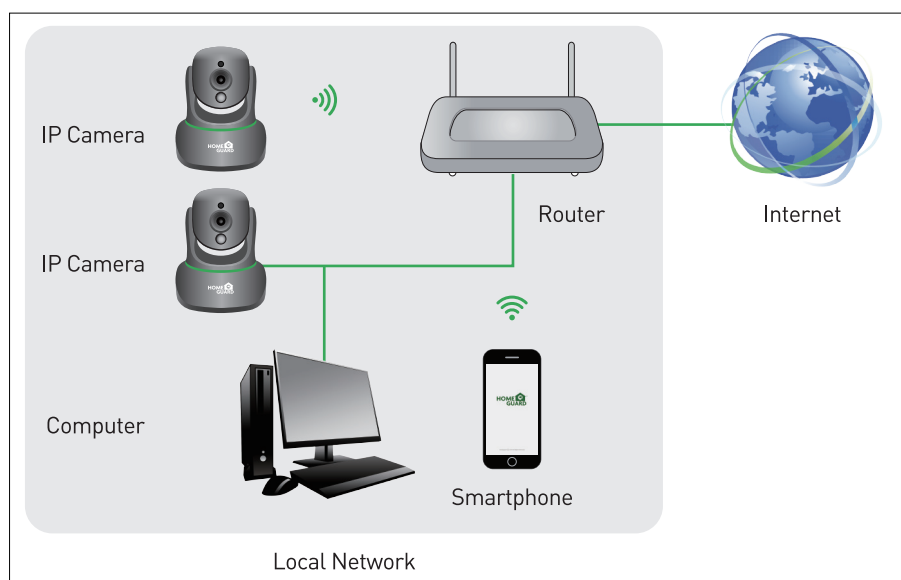


Figure 1

- Power on the camera by attaching the power adapter, and then connect the camera and router by network cable, so you can visit the camera via computer in LAN and view camera video as <3. View video by browser>.
- You can also connect camera and router by Wi-Fi, you need to configure Wi-Fi of the camera as <2.2 Wi-Fi Setting>.

2.2 Wi-Fi Setting

You can setting up the Wi-Fi as the following three way.

2.2.1 Configuration via network cable connection

Connect the camera and router by network cable as Figure1, please login the camera as <3. View video by browser>, access to system configuration interface to finish the setting as <5.1.2.3 Wi-Fi setting>. Pull up the network cable, then you can connect the router by Wi-Fi.

2.2.2. WPS/QSS One key configure Wi-Fi

Power on the camera and wait for 1 minute, the camera started, hold on reset button 3 seconds, and then click "WPS/QSS" button of the router, the camera and router will be configured Wi-Fi as WPS/QSS protocol, after configuration successfully, the blue Wi-Fi indicator of the camera will quickly flash several times, and then it will be connected to router automatically and the blue indicator will be always on.

Notice: Due to some router do not support WPS/QSS function, so you can not use this configuration way.

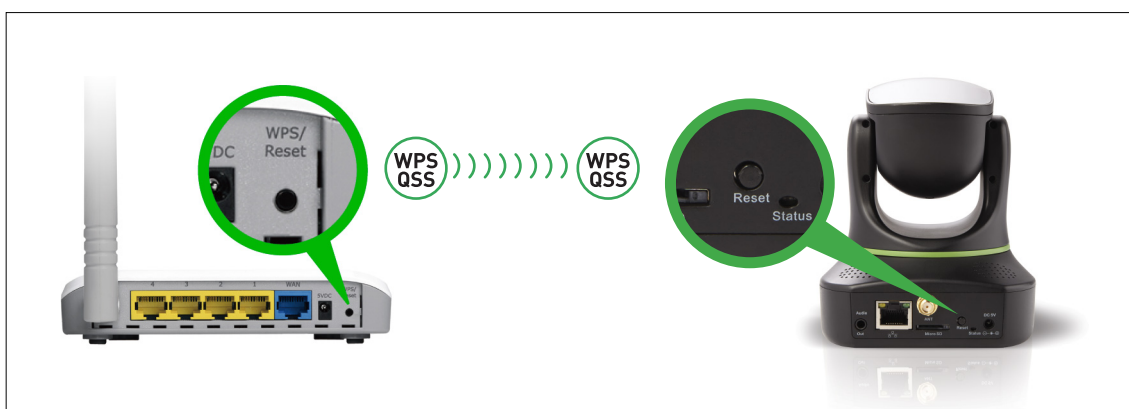


Figure 2

2.2.3 Mobile Phone Setting

please make sure the smartphone is connected WiFi , Install the Homeguardcare App in android phone or iPhone at first, open the App, access to More interface, select "One key configure Wi-Fi" and fill in Wi-Fi password, and then click configure to finish the setting as Figure 3.



Figure 3

Tips:

- Before configuration, please power on the camera and make sure your phone is connected with Wi-Fi. Please configure your camera within 5 minutes, otherwise you need to power on the camera for reconfiguration.

- Please put your phone within 1 meter distance from your router, while configuring, your smart device will send a sequence of beeps via sonic wave.
- After configuring successfully, the blue Wi-Fi indicator will flash several times quickly, and then connect to router automatically and the blue indicator is always on. You can click Configure several times when the configuration is unsuccessfully.

3. View Video by Browser

3.1 Select View Mode in web

Double click to Open the “HomeguardSearch” in the attached CD and click Search as Figure 4.

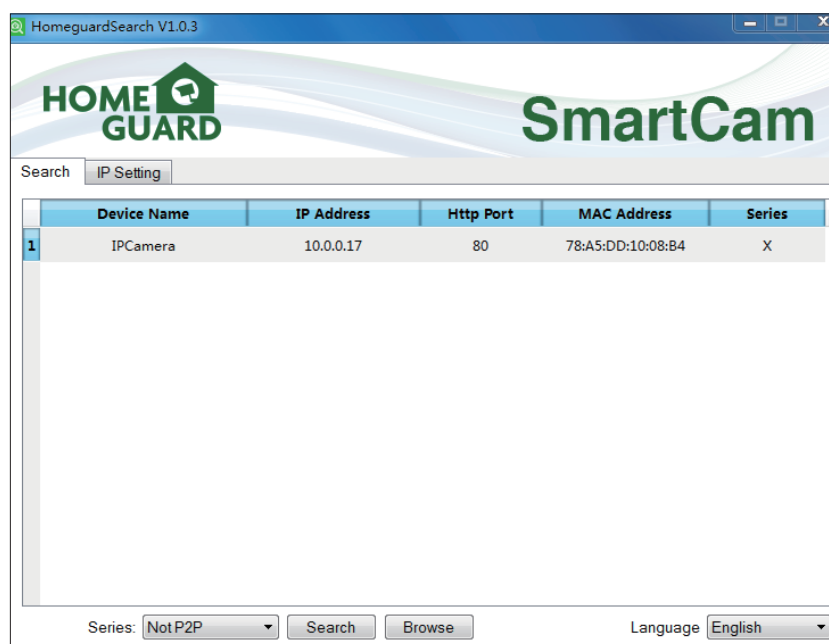


Figure 4

Select the founded device and double click it to open browser automatically, enter user name and password at popup dialog to login camera webpage as Figure5.

Tips:

default username/password:admin/123456, please modify the password for safety.

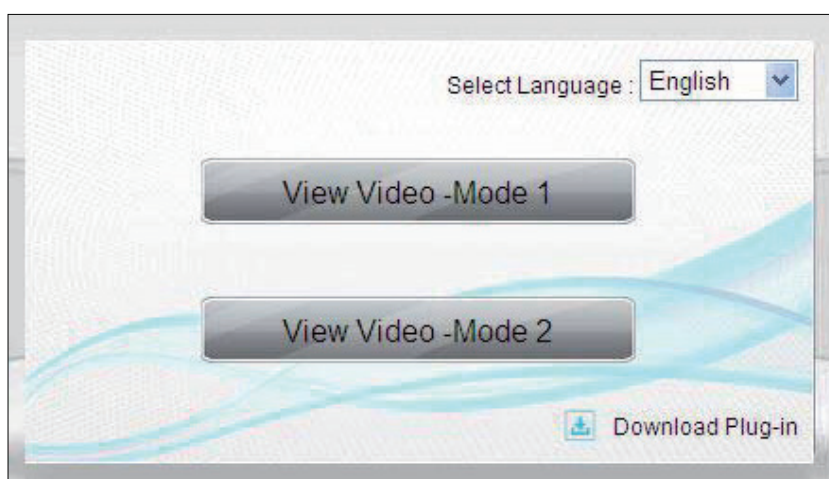


Figure 5

View Video- Mode 1: APNPI view mode (OCX plug-in)

For <View Video- Mode 1>, It needs to download plug-in for first time, as figure 6, click <DownloadPlug-in> to install it.

- Google browser version: 42 version or below.
- Firefox browser version: 43 version or below.
- Support IE browser IE 8, IE 9, IE 10, IE 11.

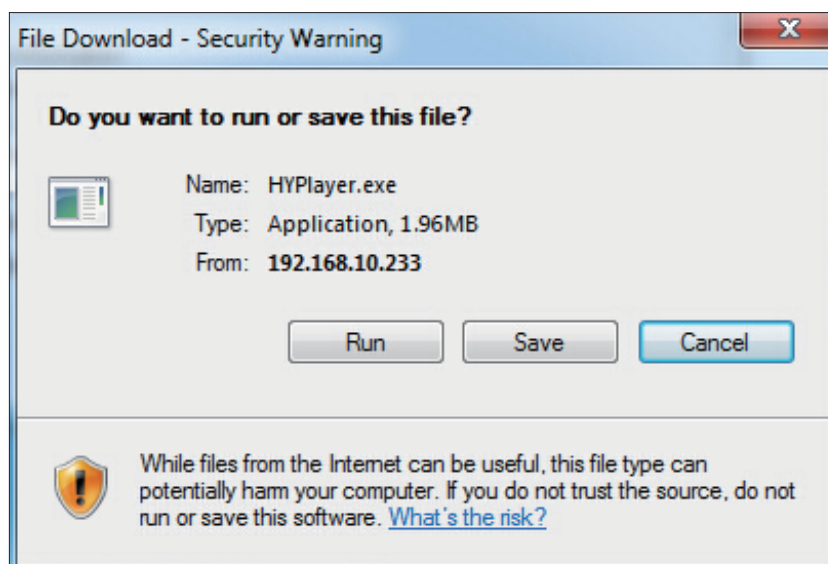


Figure 6

View Video- Mode 2: Flash Player View Mode (Adobe Flash Player plug-in)

For <View Video- Mode 1>, It needs to download plug-in for first time, as figure 6, click <DownloadPlug-in> to install it.

- If the browser was not installed Flash Player plug-in, there will be tips for downloading and installation.
- If select Mode 2, It doesn't support multi-view, multi-area motion detection functions etc.
- Support Microsoft Edge browser.

3.2 View Live Video

- If select "View Video- Mode 1",It will enter into preview interface as Figure 7

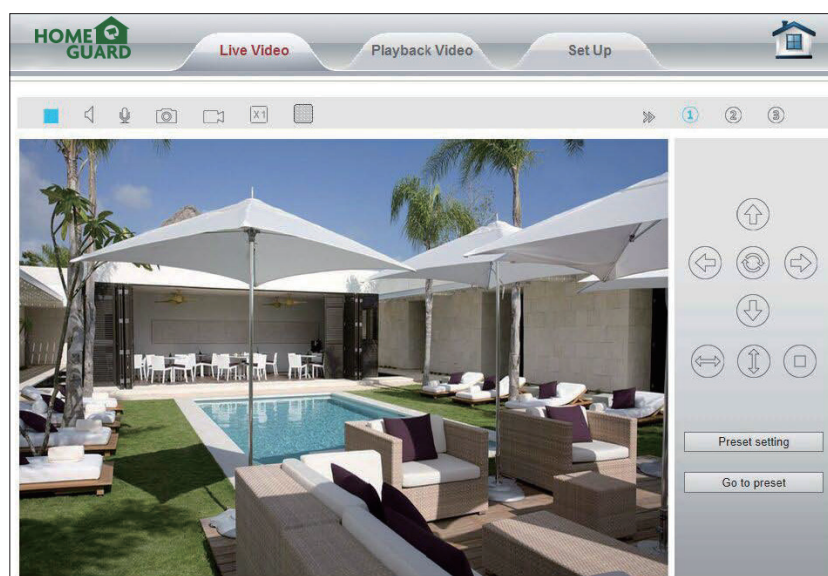
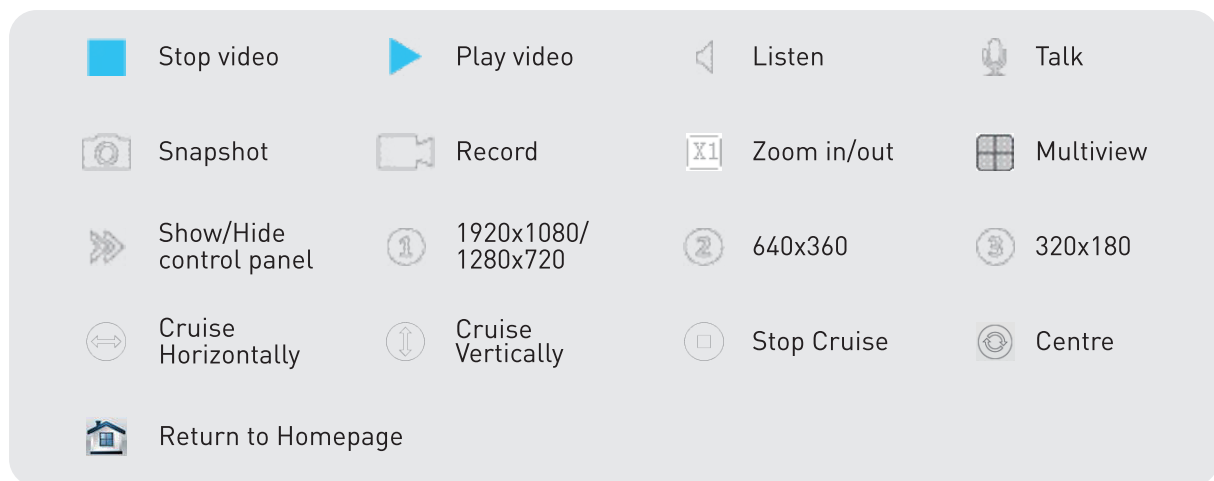


Figure 7 (View Video- Mode 1 preview interface)



Note:

1. You can view one or four video in a screen, need to set up the cameras in 5.1.1.5 multiple setting.
2. You can click to zoom in and out the video, 1x, 2x, 3x, 4x optional.
3. The first stream will change to 1920x1080 or 1280x720 automatically according to different camera.

- If select “View Video- Mode 2”,It will enter into preview interface as Figure 8

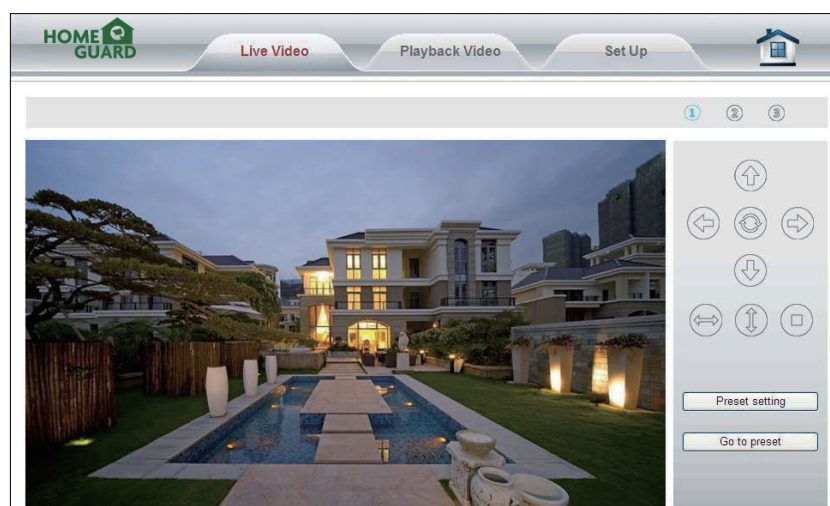
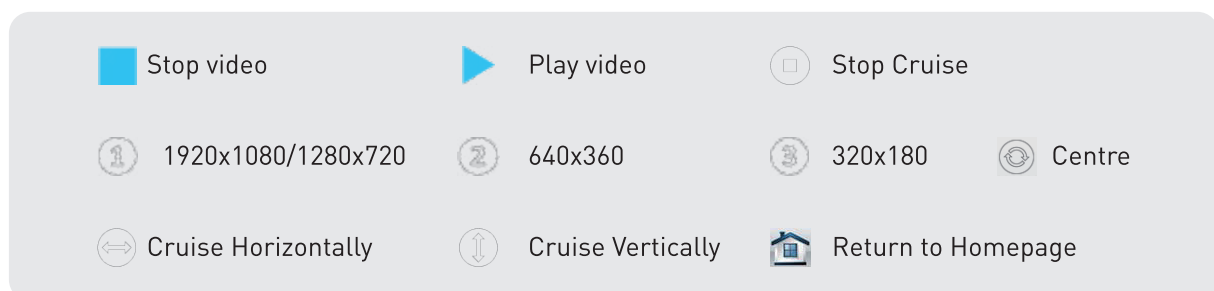


Figure 8 (View Video- Mode 2 preview interface)



Notice:

It doesn't support manual listening, intercom, capture, recording and multi-view settings.

4. Query and Playback SD Record by Browser

4.1 Playback Video

Click Playback Video to access to SD record playback interface, click record date which you want to query, click Search to list recording file, select one to playback it, also can click download button to download the file as Figure 9.

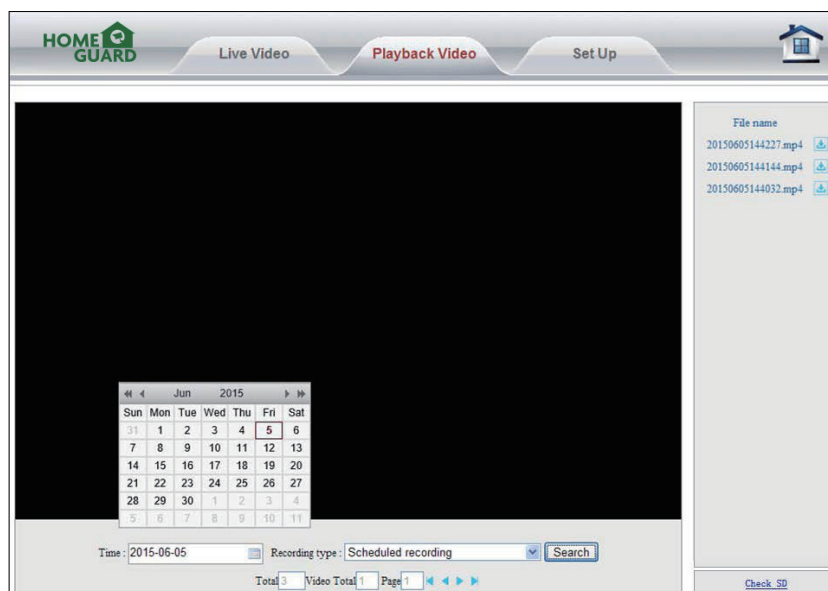


Figure 9

5. Device Configuration and Local Setting

5.1 Device Configuration

5.1.1 System

5.1.1.1 Device Status

You can view current user, network connection way, Mac address, SD status and internet IP address of the camera as Figure10.

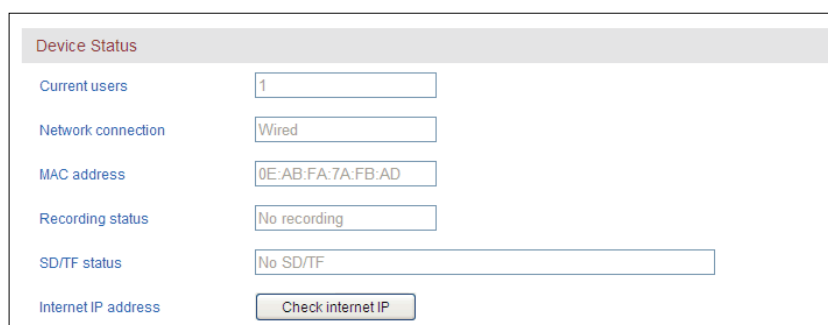


Figure 10

5.1.1.2 Time Setting

You can do time setting, active “Synchronize with PC” etc as Figure 11.

- When IP Camera is connected internet, it will auto adjust NTP server time.
- After IP Camera is startup, it will auto adjust the time according to NTP server’s all addresses; after that, it will auto adjust NTP server time per 30 minutes.

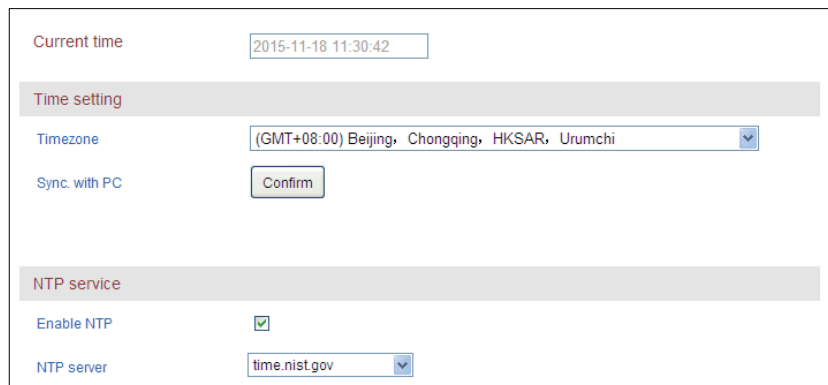


Figure 11

5.1.1.3 Pan&Tilt Setting

In Pan/Tilt setting, you can set Pan/Tilt speed, cruise laps (1~10 laps) and whether enable or disable motion detection alarm function when Pan/Tilt works as Figure 12.

Call preset:

1. preset 1-8 is the setting place after the camera restart.
2. Back to the place which is setted before camera restart: when you call preset NO.9, the camera will be back to the place where power off or restart after finishing self-checking.

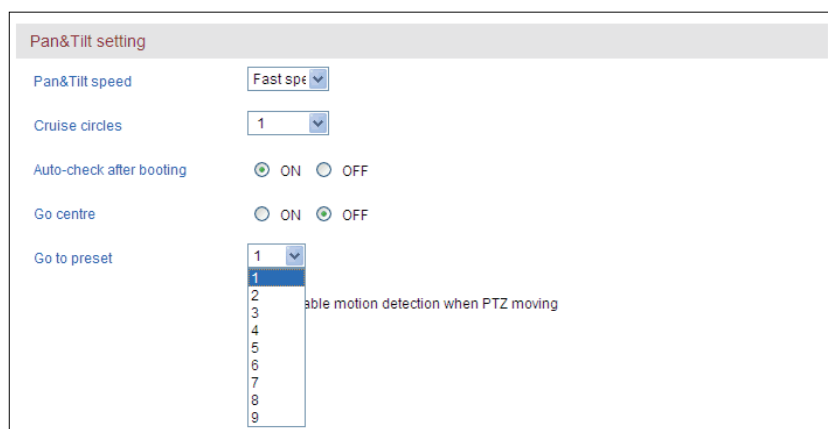


Figure 12

5.1.1.4 Others Setting

You can turn off Status LED(Red) and Wi-Fi LED(Blue) of the camera in others setting as Figure 13.

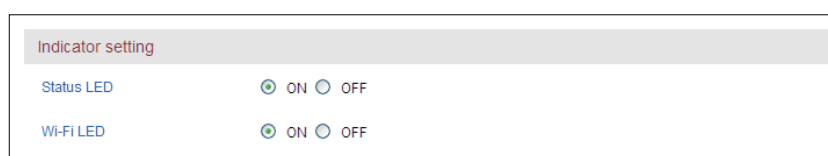
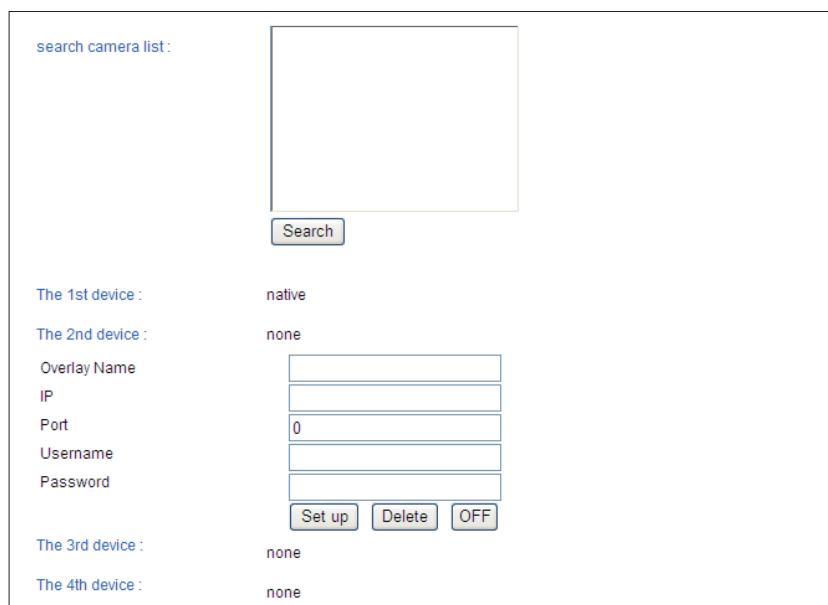


Figure 13

5.1.1.5 Multiple Settings

- It supports multi-view under “View Video- Mode 1”, The first device is current camera, You can add 3 more cameras, then you can view one or four cameras in one screen as Figure 14.
- If select “View Video-Mode 2”, it will not support multi-view function setting.



search camera list :

The 1st device : native

The 2nd device : none

Overlay Name

IP

Port

Username

Password

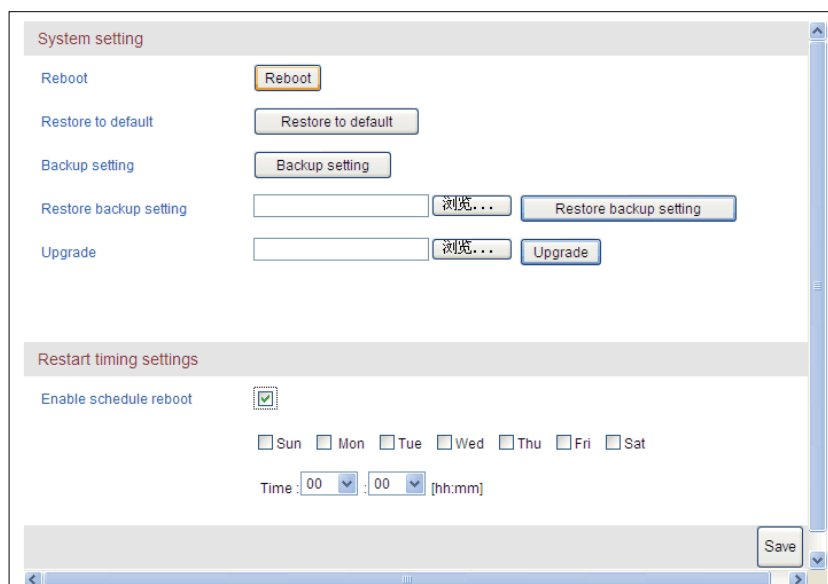
The 3rd device : none

The 4th device : none

Figure 14

5.1.1.6 System Maintenance

The system maintenance includes System setting and Restart timing setting. You can set up reboot, backup setting, restore backup setting, upgrade camera and timing reboot etc as Figure15.



System setting

Reboot

Restore to default

Backup setting

Restore backup setting

Upgrade

Restart timing settings

Enable schedule reboot ☒

☐ Sun ☐ Mon ☐ Tue ☐ Wed ☐ Thu ☐ Fri ☐ Sat

Time : : [hh:mm]

Figure 15

5.1.1.7 Device information

You can modify device name and check system firmware version, system firmware time and Web UI firmware here as Figure 16.

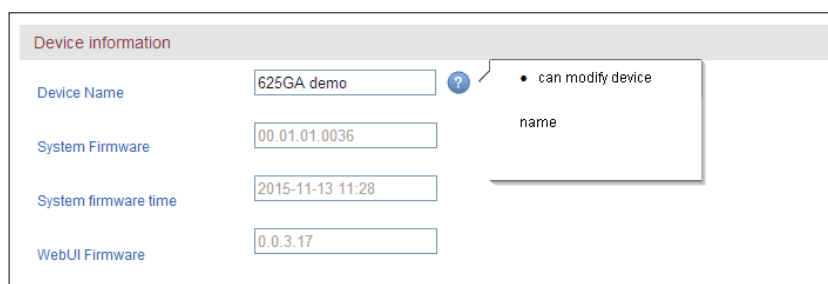


Figure 16

5.1.2 Network

5.1.2.1 IP Address Setting

You can modify IP address of the camera here, there is no default IP address, it is DHCP as Figure 17.

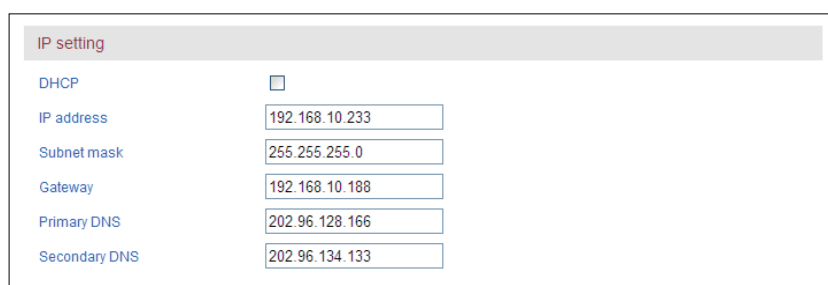


Figure 17

5.1.2.2 Port Setting

You can change webpage HTTP port here as Figure 18.

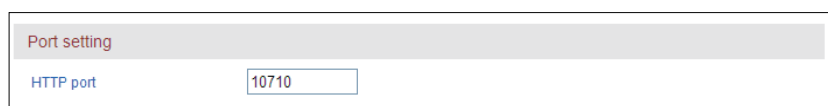


Figure 18

5.1.2.3 Wi-Fi Setting

Click Search and enable Wi-Fi, then select the wireless router you want to connect, enter password of the router, click Save to finish the Wi-Fi configuration. Click Test to check if your settings are successful or not as Figure 19.

Wireless Network List :

100%---6---	[HOMEGUARD1]
100%---1---	[HOMEGUARD2]
89%---6---	[HOMEGUARD3]
83%---1---	[HOMEGUARD4]
83%---11---	[HOMEGUARD5]
78%---1---	[HOMEGUARD6]
68%---11---	[TEST 1]
68%---6---	[TEST 2]
68%---13---	[TEST 3]

Search

Enable Wi-Fi : ☒ ON ☐ OFF

SSID :

Authorization :

Encryption :

Key :

Test Save

Figure 19

5.1.2.4 Port Forwarding

Access to port forwarding, you can enable UPNP port forwarding and check the status of it as Figure 20.

UPNP setting

UPNP port forwarding ☒ ON ☐ OFF

UPNP status

If port forwarding unsuccessful, please check as following step:
 1. Click refresh button to refresh it
 2. Check if enable UPNP of the router
 3. Change another port to try again

Port type	Port	Status
http	10710	Fail
rtsp	554	Fail

Figure 20

5.1.2.5 DDNS Setting

You can enable product's DDNS and set up third party DDNS (the third party DDNS support 3322.org / Dyndns.org / No-ip.com now, HOMEGUARD provide a free DDNS for every camera as Figure 21.

Manufacturer'S DDNS setting

Manufacturer'S DDNS ☒ ON ☐ OFF

Manufacturer'S DDNS

Third party DDNS setting

Third party DDNS ☐ ON ☒ OFF

DDNS server

Username

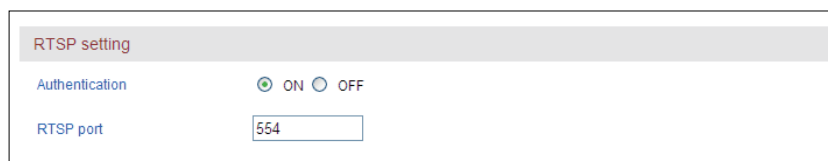
Password

Third party DDNS

Figure 21

5.1.2.6 RTSP Setting

You can set up RTSP port, also can off RTSP authentication as Figure 22.



The image shows the 'RTSP setting' interface. It has a title bar 'RTSP setting'. Below it, there are two settings: 'Authentication' with radio buttons for 'ON' (selected) and 'OFF', and 'RTSP port' with a text input field containing the value '554'.

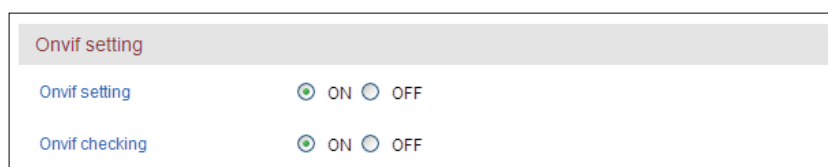
Figure 22

You can view video by some general RTSP stream media software, for example, VLC. The visit link as below:

- First stream: rtsp://user:password@IP:rtsp port/live/ch0
- Second stream: rtsp://User:password@IP:rtsp port/live/ch1
- Third stream: rtsp://user:password@IP:rtsp port/live/ch2

5.1.2.7 Onvif Setting

Enter into Onvif setting interface, you can enable or disable Onvif authentication. As Figure 23.

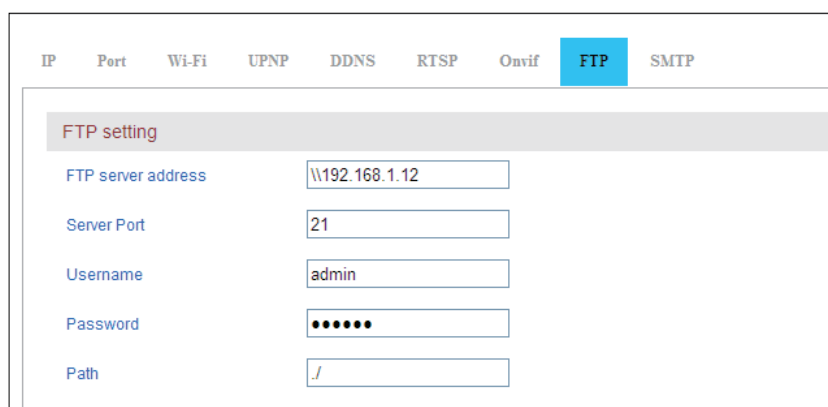


The image shows the 'Onvif setting' interface. It has a title bar 'Onvif setting'. Below it, there are two settings: 'Onvif setting' with radio buttons for 'ON' (selected) and 'OFF', and 'Onvif checking' with radio buttons for 'ON' (selected) and 'OFF'.

Figure 23

5.1.2.8 FTP Setting

Access to FTP setting, please fill in relative FTP parameters as the following case to achieve the FTP transfer as Figure 24.



The image shows the 'FTP setting' interface. At the top, there is a navigation bar with tabs: IP, Port, Wi-Fi, UPNP, DDNS, RTSP, Onvif, FTP (selected), and SMTP. Below the navigation bar, there is a title bar 'FTP setting'. Underneath, there are five settings: 'FTP server address' with a text input field containing '\\192.168.1.12', 'Server Port' with a text input field containing '21', 'Username' with a text input field containing 'admin', 'Password' with a text input field containing '.....', and 'Path' with a text input field containing '/'.

Figure 24

5.1.2.9 SMTP (E-mail) Setting

Please fill in relative parameters as the following case to achieve the E-mail transfer, as Figure25.

Email setting

SMTP server address

smtp.yahoo.com

Server Port

25

Security connection

NONE

Authentication

☒ ON ☐ OFF

Username

homeguard_yahoo

Password

●●●●●●●●

Sender address

homeguard@yahoo.com

Receiver address #1

homeguard@gmail.com

Receiver address #2

homeguard@hotmail.com

Mail subject

alarm

Mail content

alarm

Test

Save

Refresh

Figure 25

5.1.3 Audio and Video

5.1.3.1 Video Encoding Setting

Access to Video Encoding setting, you can set up AC frequency and video stream as Figure 26.

- AC frequency: 50HZ and 60HZ optional.
- Video stream: Bit rate (256~4096kbps), frame rate (1~30fps), video encoding control etc.

Tips:

You can set up the video with audio or not.

AC frequency

AC frequency

50HZ

Select stream

☒ First stream ☐ Second stream ☐ Third stream

Resolution

1920*1080

Bit rate

3072kbps

Frame rate

25

Stream control

Variable bitrate

Stream type

With audio

Figure 26

5.1.3.2 Volume Setting

Access to Volume setting, you can adjust the volume of MIC and speaker as Figure 27.

Volume setting

MIC volume

70

Speaker volume

70

Figure 27

5.1.3.3 Image Setting

Access to Image Setting, you can flip and mirror the image, also can adjust the brightness, contrast, saturation and hue of image for getting best color effect as Figure 28.

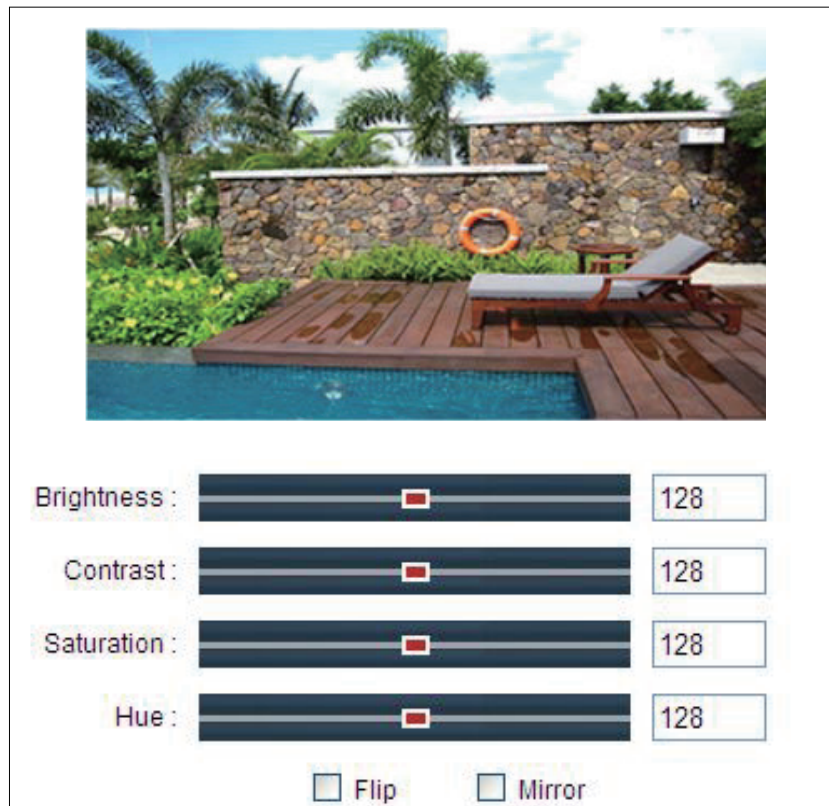


Figure 28

5.1.3.4 OSD Setting

Access to OSD setting, you can overlay the time and name in Live video as Figure 29.



Figure 29

5.1.3.5 Night vision Settings

Access to Night vision Settings, you can set up IR LED and IRCUT as Figure 30.

IR LED setting

Turn Off IR LED☒

IR LED setting

Turn Off IR LED☐

IRCUT Setting

Shift mode

☒ Auto☐ Manual☐ Timing

Brightness

20

Description of brightness value:[1 – 100]
1.Brightness value of 20 means 5 LUX.
2.The lower the brightness value, the smaller LUX.
3.The higher the brightness value, the bigger LUX.

Figure 30

5.1.4 Security

5.1.4.1 User Setting

Access to User management, you can add or edit the user as Figure 31.

Username	Password	User authorization
admin	••••••••	Administrator
user	••••	Operator

Figure 31

Tips:

After setting up, click save and refresh button, the entering info will display in the webpage.

5.1.4.2 IP Filtering

You can set up the IP filtering to allow or deny some IP address to visit the device as below. As Figure 32.

In IP Address filter, there are 2 settings: blacklist and whitelist.

- **Whitelist:** it allows the specified IP address to access the camera.
- **Blacklist:** it refuses the specified IP address to access the camera.

Whitelist

Start IP address

End IP addressAdd

Allow listDelete

Blacklist

Start IP address

End IP addressAdd

Deny ListDelete

Figure 32

5.1.4.3 Mask Area

- **“View Video-Mode 1”:** the user can hide the specified area not to be monitored, Max.support 4 areas to be hidden. As Figure33.
- **“View View-Mode 2”:** It doesn’t support privacy setting.

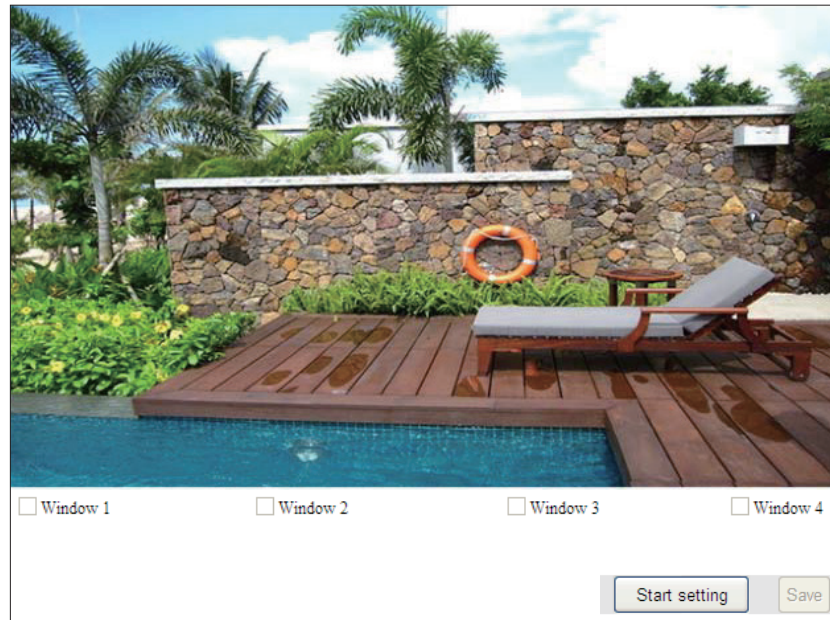


Figure 33

5.1.5 Alarm

5.1.5.1 IO Detect

Access to IO detector, can enable detect function and set up input signal type as Figure 34.

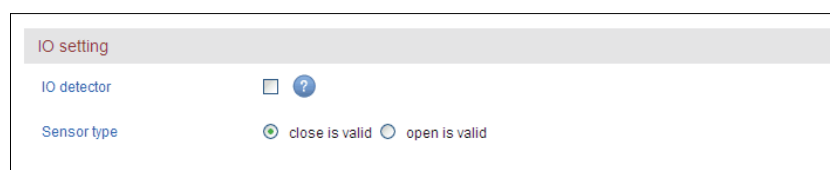


Figure 34

5.1.5.2 Motion Detection

- **“View Video-Mode 1”:** Access to motion detection, you can set up Max 4 detection area, also can set up the sensitivity for every area as Figure 35.

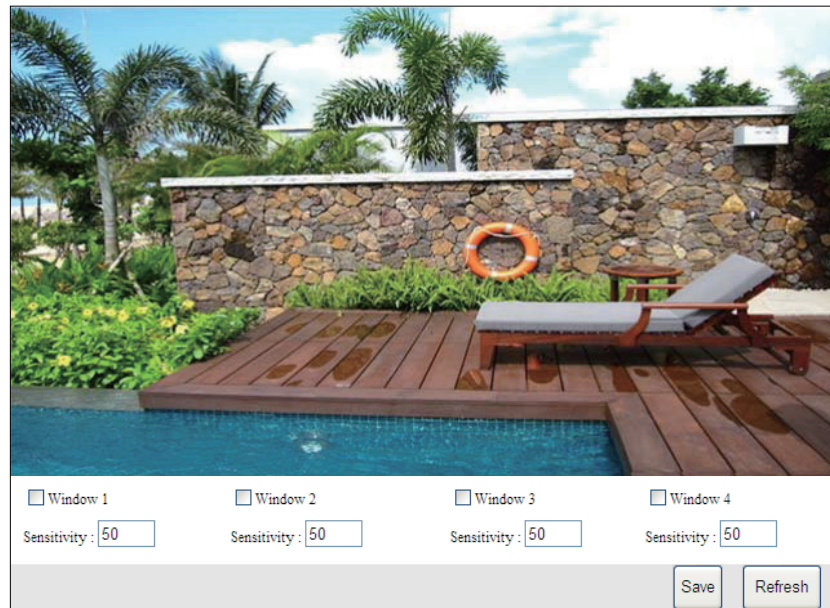


Figure 35

- **“View Video-Mode 2”:** User only can set one area for motion detection, and input sensitivity, as Figure 36.

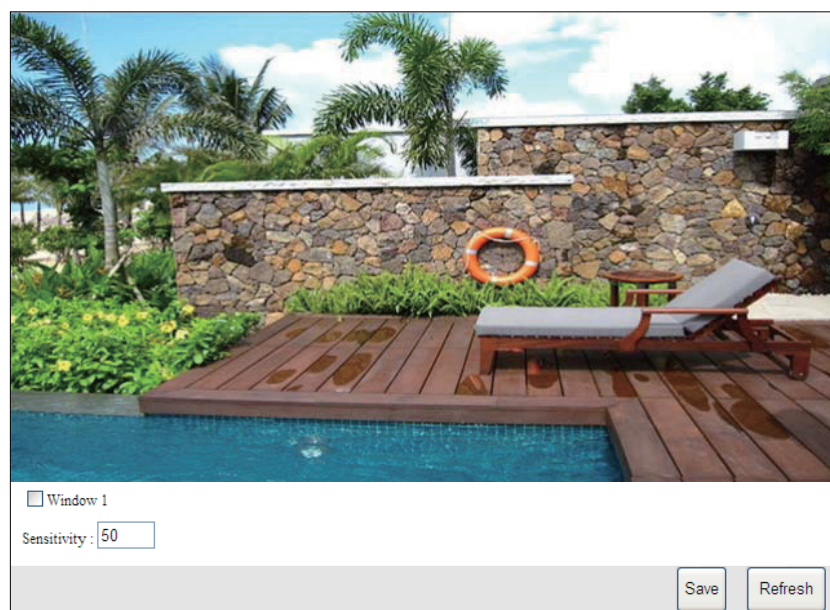


Figure 36

Notice:

The higher the sensitivity, the greater the number.

5.1.5.3 Audio Detection

Access to audio detection, you can enable audio detection and set up sensitivity of it as Figure 37.

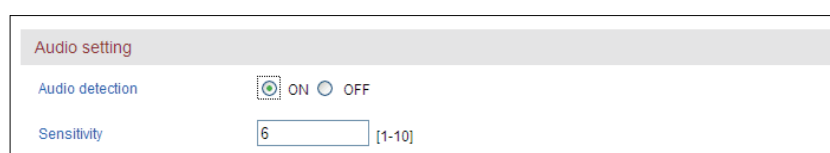


Figure 37

5.1.5.4 Linkage alarm setting

You can set up IO detect, motion detection and audio detect, it can linkage to trigger the action: snapshot to Email or FTP server or SD card, recording to FTP server or SD card, and trigger IO output as Figure 38.

The screenshot shows the 'Alarm action setting' and 'Alarm trigger type' configuration interface. Under 'Alarm action setting', several options are checked: 'Snapshot to Email', 'Snapshot to FTP server', 'Recording to FTP server', 'Snapshot to SD/TF', 'Recording to SD/TF', 'Trigger IO output' (with an alarm duration of 5 seconds), 'Trigger preset' (with a preset of 1), and 'Trigger speaker' (with an alarm duration of 5 seconds). Under 'Alarm trigger type', the 'Trigger independently' radio button is selected. A tooltip explains the two options: 'Trigger independently: Trigger when detecting by any kind of trigger' and 'Trigger jointly: Trigger when detecting some kinds of trigger simultaneously'.

Figure 38

Tips:

The usage for combination of alarm trigger in alarm trigger type:

For example, you enable the audio detection and motion detection, so the camera is enabled combination of alarm trigger; it will perform the action in alarm action setting when the audio detect and motion detection detect any change.

5.1.5.5 Protected duration setting

After setting up alarm detect type and alarm trigger linkage, you need to set up protected duration. You must set it up, then the camera perform trigger linkage; the time format is 7 days, 24 hours per day, 15 minutes per a block as Figure 39.

The screenshot shows the 'Protected duration' setting interface. It includes two buttons: 'All the time' and 'Clear the time'. Below these is a grid representing a 7-day week (Sunday to Saturday) and a 24-hour day (0 to 18). The entire grid is filled with green, indicating that protection is enabled for all the time.

Figure 39

5.1.6 Storage

5.1.6.1 SD/TF Management

Access to SD/TF management, you can check and download recording and snapshot file in SD/TF card, and check SD/TF card remaining capacity, format SD/TF as Figure 40.

SD Management

SD Management

[Check SD](#) [Format SD](#)

SD status

SD valid

Total capacity

7445 MB

Remaining capacity

4768 MB

Figure 40

5.1.6.2 SD/TF Capture setting (Timing Snapshot)

Access to SD/TF capture, you can enable timing snapshot and set up snapshot time interval and snapshot duration; time format is 7 days, 24 hours per day, 15 minutes per a block as Figure 41.

Timing snapshot

Timing snapshot

☒ ON ☐ OFF

Time interval

30

5-2000 seconds

Snapshot duration

All the time

Clear the time

	0	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18
Sunday																			
Monday																			
Tuesday																			
Wednesday																			
Thursday																			
Friday																			
Saturday																			

Figure 41

5.1.6.3 SD/TF Card Recording Setting

Access to SD Card Recording Setting, you can enable SD recording and set up recording duration for every file; time format is as 7 days, 24 hours a day, 15 minutes per a block as Figure 42.

Tips:

It will overwrite SD/TF recording file automatically by default, also overwrite previous recording file when the SD/TF space is full.

Scheduled recording

SD/TF Recording

☒ ON ☐ OFF

Recording duration

900

Recording file duration (15-900 seconds)

Recording bit rate

First stream

Recording duration

All the time

Clear the time

	0	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18
Sunday																			
Monday																			
Tuesday																			
Wednesday																			
Thursday																			
Friday																			
Saturday																			

Save

Refresh

Figure 42

5.1.7 Log

Access to Log menu, you can check the user operation log as Figure 43.

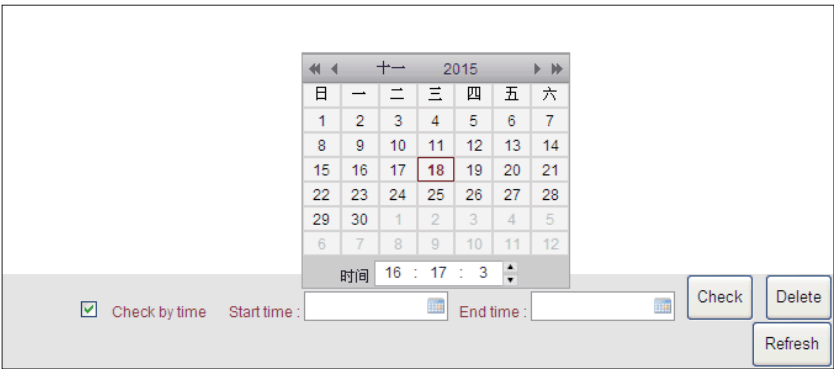


Figure 43

5.2 Local Setting

Access to local configuration, you can set up recording path, snapshot path and recording duration as Figure 44.

Tips:

- You must use administrator to run the browse, then recording path and snapshot path can be save successfully at above IE9; the default recording path is D:\HYRec.
- You can enable to show motion detection frame when viewing video.
- If select <Video View-Mode 2>, it doesn't support local configuration function.

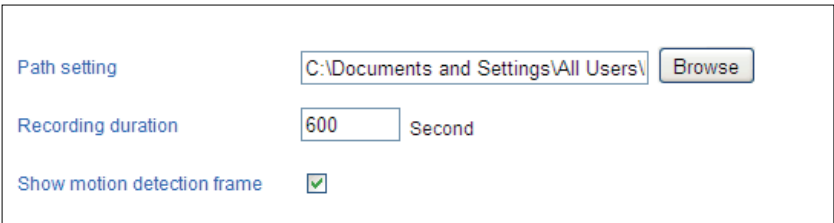


Figure 44



Helpdesk / Technical Support

✉ support@homeguardworld.com
🌐 www.homeguardworld.com/support

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